# **Feature Name Create Review Event**

## ***Feature Process Flow / Use Case Model***

## ***Use Case(s)***

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Use Case ID:** | 3.2.08 | | | |
| **Use Case Name:** | Create Review Event | | | |
| **Created By:** | Caitlin Abelson | | **Last Updated By:** | Wes Richardson |
| **Date Created:** | 2018-09-10 | | **Last Revision Date:** | 2018-11-09 |
| **Actors:** | | Customer | | |
| **Description:** | | Once an Customer has been to an Event, they may want to provide feedback to the resort about their experience they had at the event they attended. | | |
| **Trigger:** | | An Customer attends an Event | | |
| **Preconditions:** | | 1. The Customer must have attended an event they are reviewing at the resort. | | |
| **Postconditions:** | | 1. Customer’s review is posted | | |
| **Normal Flow:** | | 1. Customer logs into account 2. Customer click on Events tab 3. Customer clicks on Reviews 4. Customer writes review of Event 5. Customer clicks submit 6. Customer is returned to the Event page | | |
| **Alternative Flows:** | | 3a. The user is not shown as attending the event   1. The user is informed the system does not show they attended the event 2. The user is returned to the event page   5a.The user input incorrect information in a field(Letters in a number field)   1. The user is informed what fields are incorrect 2. The user enters the correct information and clicks submit | | |
| **Exceptions:** | | 5b. Database issues   1. The user is informed of the database issue and informed the review was not saved | | |
| **Includes:** | | View Events | | |
| **Frequency of Use:** | | On Demand | | |
| **Special Requirements:** | | N/A | | |
| **Assumptions:** | | The user is logged in. The user has permissions. | | |
| **Notes and Issues:** | | N/A | | |